



Rodent Control Program Information Sheet (Including Norway Rats, Roof Rats, House Mice, Deer Mice)

Our initial rodent control program consists of 4 visits. We do not offer a warranty after these 4 visits, because rats and mice are notorious for continually re-infesting a structure. For residential settings, if you want to have a warranty for rats/mice, you will have to select either our Premium Value Program or Premium Plus Program. These excellent programs cover many other pests as well. For commercial settings, a monthly program is normally required in which other pests may be covered. Ask us for details.

First visit:

- We perform an inspection of the structure to check for areas where rats or mice might enter. We'll also note any conditions that may be conducive to worsening the infestation. We'll draw a diagram and document our findings, providing you with a copy. If there are access points or conducive conditions, it is imperative that these are fixed as soon as possible, or rodent problems will continue indefinitely. Let us know if you'd like an estimate for repairing any access points or cleaning areas of rodent urine and fecal material.
- We'll set snap traps in the areas in which evidence of rats or mice are found. Usually this includes the crawl space (if present), but may also include the interior, garage, outbuildings, etc. In severe infestations, we may place rodent bait stations (boxes with rodent poison secured inside) on the exterior, but in most cases we do not.

Second visit (one week after first visit):

- Snap traps will be checked, dead rats/mice removed, and traps will be re-baited with lure.

Third visit (one week after second visit):

- Snap traps will be checked, dead rats/mice removed, and traps will be re-baited with lure.

Fourth and final visit (two weeks after third visit):

- Snap traps and any other equipment are removed from the premises, along with any caught rats or mice.

Again, there is no warranty after this initial rodent control program is completed, due to the fact that new rats/mice may try to enter the building after we catch the existing rats/mice. There may also be access points that cannot be located due to how the building was built, with rats/mice continuing to come and go freely.

If you have any concerns in between scheduled visits or at any point during this process, please feel free to contact our office at 253-845-1818. If our snap traps catch rats/mice in between regular visits, we'll perform an extra service to pick them up at no charge.

In rare cases, there may not be any rats or mice caught at all during this process, due to the unpredictability of their behavior and the fact that evidence of rodent activity doesn't always mean that rats and mice are still present.